



## QUALITY POLICY

BJain Pharmaceuticals, a part of BJain Group of companies, vows by its virtues of Quality, Safety and Consistency. We take considerable pride in developing & sustaining unsurpassed level of quality in manufacturing of various Homeopathic and Personal care products by following HPI, HPUS, GHP, FHP and Drugs & Cosmetic Act respectively in order to meet customer expectation and assure customer satisfaction.

In keeping with Centerline's commitment to ISO 9001:2015 principles of continuous improvement, the following pillars epitomize our company's Mission and Quality Policy:

### Transparency

- BJain Pharmaceuticals believes in systems which are fully transparent, open, and traceable.
- BJain Pharmaceuticals has maintained documented procedures with clear & defined roles & responsibility of accountable personnel.
- Each document is controlled having unique control number for better traceability and there is also maintenance of control samples of all batches.

### Consistency

- BJain Pharmaceuticals is committed to produce & provide consistent products each time.
- Having written procedure for each process, providing trainings to employees and workers, doing validation & revalidation of systems by means of quality audits and managing the quality of data are the core principles behind the concept of consistency at BJain Pharmaceuticals.

### Quality & Safety

- Safety and quality of the consumers and products respectively are the pillars of BJain Pharmaceuticals which are achieved by:
  - Following written procedures, having trained employees and quality parameters checks at various levels.
  - Developing and marketing products that can be manufactured & used safely.
  - Complying with all regulatory requirements for product safety testing and labelling in all jurisdictions in which a product is developed, produced or marketed.
- BJain Pharmaceuticals not only focuses on the safety of the products & consumers but also emphasizes on the safety of the employees.

### Trust

- Building trust within the customers & consumers is the ultimate goal of BJain Pharmaceuticals which is achieved and won by:
  - Providing consistency in services and products, having a transparent relationship with the customers, consumers & employees via regular feedbacks and continual improvements.

**Through training, this policy is understood, implemented, and maintained at all levels of our company.**

**Mr. Nishant Jain, CEO, BJain Pharmaceuticals**